



## **PREMIER OASIS SALES ORDER TERMS & CONDITIONS**

### **1. Permits & Regulations**

Premier Oasis is not responsible for permits, zoning, covenant searches, or homeowners' association approval. Customer is responsible for ensuring compliance with all local regulations before purchase.

### **2. Payment Terms**

Any balance due must be paid in full at delivery.

### **3. Custom Order Policy**

All orders are custom-built. Customer has 48 hours from the time of purchase to request changes. After 48 hours, a \$300 change fee applies, and some changes may not be possible once production begins.

Customer Initials: \_\_\_\_\_

### **4. Cancellation Policy**

A non-refundable cancellation fee equal to 25% of the total purchase price applies to all orders.

Customer Initials: \_\_\_\_\_

### **5. Electrical & Plumbing Hookups**

Customer is solely responsible for providing and arranging all electrical and plumbing hookups. Premier Oasis is not responsible for damage resulting from improper installation or connection after delivery.

Customer Initials: \_\_\_\_\_

### **6. Product Use & Warranty**

- Premier Oasis is not responsible for damage caused by improper electrical connections, misuse of appliances, or unauthorized modifications made after delivery.
- Fire, personal injury, or damage to personal property resulting from the use of open flames, gas appliances, or other combustible materials is the sole responsibility of the customer. Customers should follow all safety guidelines provided by appliance manufacturers.
- Appliance & Component Warranty - All appliances and components carry only the manufacturer's warranty; Premier Oasis provides no additional warranty or guarantee on these items.

- Craftsmanship Warranty - Premier Oasis warrants the building shell (wood construction only) against defects in craftsmanship for 5 years from the date of purchase. This warranty does not cover normal wear and tear, cosmetic changes, or damage caused by misuse, neglect, or acts of nature.

Customer Initials: \_\_\_\_\_

## **7. Customer Acknowledgment**

By signing below, the customer acknowledges that they have read and agreed to these terms and authorizes any remaining balances to be charged to the payment method provided (if applicable).

Customer Name: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Premier Representative: \_\_\_\_\_

Date: \_\_\_\_\_